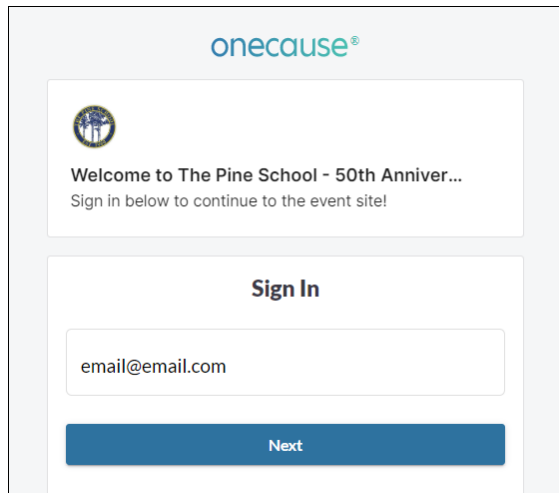# How to Claim Your Starry Night Sponsor Ticket

1. When your sponsor host assigns you to one of their tickets and enters your email, you will receive a "You've got a ticket" email. Click the "Redeem Ticket" button in this email.

2. This will open the login screen. The email address where you received your ticket redemption email will auto-populate. Click "Next".
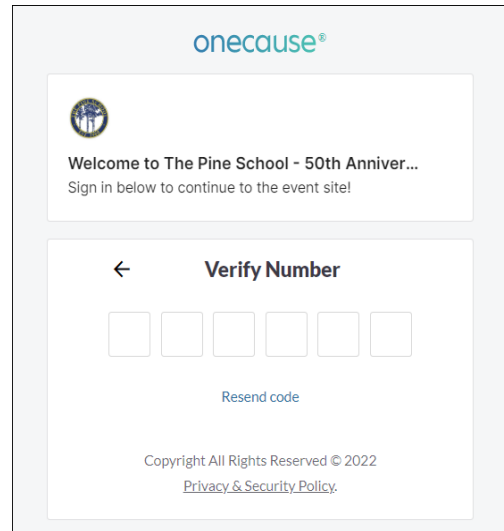

3. If you already have a OneCause account, you will have the option to receive a verification text message or enter your password. If you are new to OneCause, you will be prompted to enter your mobile phone number and will receive a verification text message. Enter the verification code, then fill in your first and last name to complete setting up your account. If you do not receive the text message or do not have access to your phone, wait five seconds and click "Having trouble receiving a code? Login with an email." This will give you the option to set or enter a password and log in with your email address.

4. Follow the prompts to enter any required information.

   Note: You will be prompted to enter a credit card. **A credit card is not required to register with OneCause or to check in to the event, but must be entered to participate in the silent and live auctions. Credit cards are <u>not</u> automatically charged if you win an item, and you are not required to use the card on file for payment.** If an auction item is won and payment is not received or otherwise arranged within 3 business days of the event, the card on file will be charged. If you do not wish to enter a credit card, you may still claim your ticket by clicking X to close this section.

5. When you arrive at Starry Night, please visit the check-in table in front of the information desk.

   Please contact foundation@carrollcc.edu or 410-386-8150 if you have any questions.

   Thank you for joining us for Starry Night!